

Summary of our Annual Report 2023 to 2024

Scope



Easy English

Blue words



Some words in this book are **blue**.

We write what the blue words mean.

Help with this book



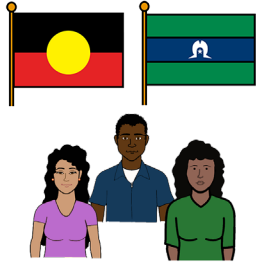
You can get someone to help you

- understand this book
- find more information.



Contact information is at the end of this book.

We acknowledge First Nations peoples



Acknowledge means we respect First Nations peoples' and **Elders'**

- culture
- history
- language.



Elders know a lot about culture and history and are very important to the community.

We acknowledge all First Nations peoples in

- Victoria
- New South Wales.

In this book we write the name of an Aboriginal man who has died.

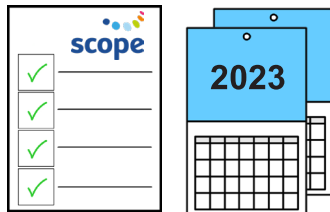


About this book

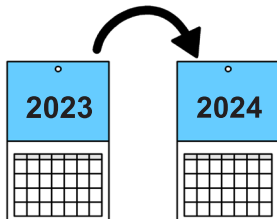
This book is from Scope.

We help people with disability and their families.

This book is our **annual report**.



An annual report tells you about all the important things we did in the last year.



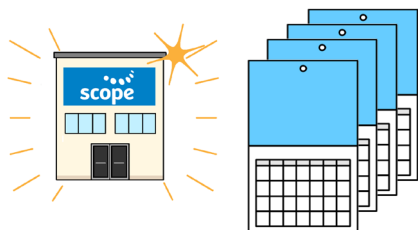
Our annual report goes from July 2023 to June 2024.



This book is a **summary** of the full report.

Summary means we only include the most important ideas.

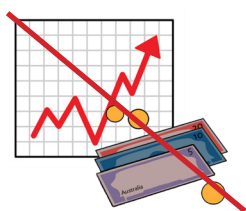
About Scope



Scope started more than 75 years ago.



Now we are one of the biggest **not for profit** services in Australia for people with disability.



Not for profit means we do **not** make money for what we do.



We want to make sure all our **clients** can

- belong and join in



- **thrive.**



Clients are the people with disability we support.

Thrive means live the best life you can.

We have more than 4 hundred service places.



Our services are in

- Victoria
- New South Wales.



We are proud of our services and staff.

5 000



In the past year we supported more than
5 thousand clients.

We have many different service areas.

Supported independent living

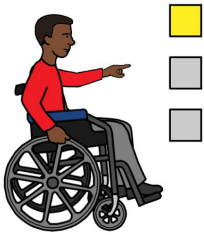


This service is for clients in **specialist disability accommodation**.



Specialist disability accommodation means houses made for people who have very high support needs.

The service supports clients to live in an **independent** way.



Independent means you have support to make choices about how you live your life.

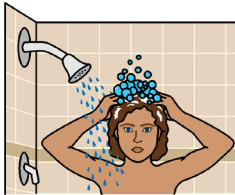
There is more about this service on the next page.



We help clients with

- **daily living**

- daily living means things you do every day around your home, like cook and wash dishes.



- **personal care**

- personal care means things you need to do to keep yourself clean and neat, like have a shower.

350



In the past year

- we had nearly 3 hundred and 50 homes

1 500



- we supported nearly 1 thousand 5 hundred clients.

Short term accommodation and assistance

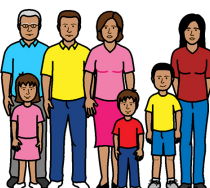
We support clients to

- learn skills to live in an independent way
- take part in the community.



S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

The support is for a short time.



When we support our clients their families can have a break.

Individualised living options

We give support to clients to do with where they live, like help to

- fill in a form to get a home to rent
- live in a home with other people.



Therapy services



Our therapy services are for

- children



- adults.



There are many types of therapy, for example

- to help with school
- to support mental health.



2 200



We supported more than 2 thousand
2 hundred clients.

Social connections



We have programs in the community for clients to do an activity they enjoy with other people.



For example, programs where clients can

- do art
- write poems.



800



We supported more than 8 hundred clients.

Communication and inclusion resource centre



We help and train people from other companies to

- improve what they know about disability



- improve how they communicate.

We make **accessible** communication tools.



Accessible means easy for everyone to use, like

- communication boards



- books in Easy English.

There is more about this service on the next page.

We do **positive behaviour support** for our clients.



Positive behaviour support means we help if

- you do things that are not safe for you
- you do things that are not safe for someone else
- you do things that make it hard for you to have a good life.



We do **support coordination** for our clients.

Support coordination means you get extra help to join in with your

- family



- friends



- community and National Disability Insurance Scheme or NDIS supports.

Employment services



In New South Wales we support clients to

- do training that helps with work



- find a job that is **inclusive** and that they enjoy.

Inclusive means everyone can take part and feel important.



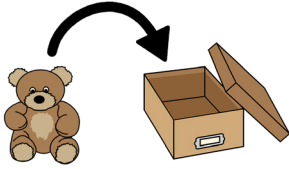
We supported more than 6 hundred clients to take part in our employment services.

One of the types of jobs is **packaging solutions**.



Packaging solutions means putting things in boxes for companies to send to customers.

We got training to learn how to keep making our packaging solutions better and better.

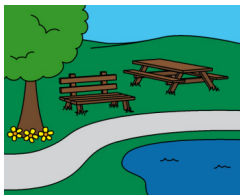


For example

- how we pack and organise things



- how we can take better care of the **environment** as part of our work.



The environment is everything around us, like

- air and water



- plants and animals.

We started a client advisory panel

A **client advisory panel** is a group of clients with different disabilities who meet and can feel safe to

- speak for all our clients
- share ideas that help us give better services.



We call it the **panel**.



The panel gave ideas for what we should say in a lot of our important communication.



1	_____
2	_____
3	_____
4	_____
5	_____

For example

- how we plan to support people with disability in the future
- how you can tell us what you think about a staff member or a service.



We wrote a reconciliation action plan

		
1		
2		
3		
4		

We wrote a **Reflect Reconciliation Action Plan** or **Reflect RAP**.

A Reflect RAP is the first step in making a plan to include and support people who work with us who are

- Aboriginal
- Torres Strait Islander.



The Reflect RAP is also for other people who work with us to learn about Aboriginal and Torres Strait Islander



- culture
- history.



A **Yorta Yorta** man with disability called Uncle Greg Muir made the artwork for our Reflect RAP.



We will keep following the plan so we can do better.

We did co research with people with disability

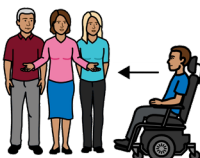


Research means you look for information to learn more about something.



Co research means research that

- we do **with** people with disability
- people with disability do.



In co research people with disability

- can join in and make decisions
- feel important.



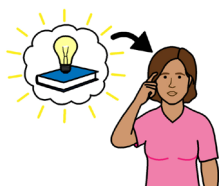
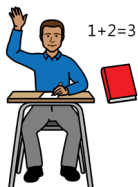
We made training about

- what research and co research is
- how to do research and co research.



We gave the training to 8 clients with **intellectual disability**.

Intellectual disability can mean someone finds it hard to



- learn
- think
- remember information
- communicate with other people
- do everyday things on their own.



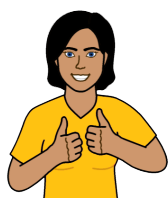
After the training the clients

- did their own research project
 - the project was about how to support people with disability to live in an independent way



- gave a presentation about their research.

Many of the clients said they feel



- good about what they learned
- more confident to do research in the future.

More information



For more information contact Scope.

Call 1300 472 673



Website www.scopeaust.org.au



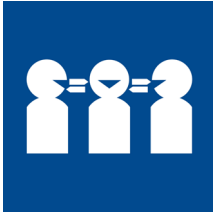
Email contact@scopeaust.org.au

You can read the full report on our website.



Website
www.scopeaust.org.au/about-us/reports-and-governance/annual-reports

If you need help with English



Use the free Translating and Interpreting Service or TIS to make a phone call.

You can call the TIS in your language.



Call 131 450

Give the TIS officer the phone number you want to call.

If you need help to speak or listen



Use the National Relay Service to make a phone call.

You must sign up to the service first.



Website accesshub.gov.au/nrs-helpdesk



Call 1800 555 660

This Easy English document was created by Scope (Aust) Ltd. in October 2024 using Picture Communication Symbols (PCS). PCS is a trademark of Tobii Dynavox, LLC. All rights reserved. Used with permission. This document must not be sold to third parties. The images must not be reused without permission. For more information about the images, contact Scope on 1300 472 673 or visit scopeaust.org.au