

## **My speech is difficult to understand but I have something to tell you!**

### **Ron's Story - "A wonderful birthday lunch for mum!"**

"Last year I took mum out to lunch on her birthday to a local club. The whole family came as well. I couldn't fault the service.

I swear that the waitress had training in disability awareness. She took the family orders first. This is the way I wanted it because I didn't feel pressured. This gave me more time to work out what I wanted and to type the message into my communication aid. She was patient and gave me time. When it was my turn, I was able to type what I wanted for lunch. She waited patiently.

Even when I was typing long words like cappuccino which are harder to spell, she didn't interrupt. I felt great. It was nice to be able to go out for lunch with my family and for things to go smoothly."




#### **People made this place communication accessible by:**

- taking time
- understanding there are different ways to communicate
- speaking directly to Ron
- treating Ron with dignity and respect.

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To find out more about Communication Access, please contact Scope's Communication and Inclusion Resource Centre:

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