Using tap water at home

Easy English
Hard words

This book has some hard words.

The first time we write a hard word

- the word is in blue

- we write what the hard word means.

You can get help with this book

You can get someone to help you

- read this book

- know what this book is about

- find more information.
About this book

This book is written by

- City West Water
- South East Water
- Yarra Valley Water.

This book is about using tap water at home.

How does your water get to your home?

Your water

- comes from dams
- goes through pipes to get to you
- comes out of taps in your home.
Your tap water is safe

You can use the tap water to

- drink

- have a bath

- shower

- wash your dishes or clothes

- water your garden

- cook.
What do you pay for?

Every 3 months you get a water bill.

The bill is for

- the water we bring to your house

- the water we take away from your house.

If you use more water you will pay more.

If you use less water you will pay less.

Tap water costs less than bottled water.
About the Make Every Drop Count program

The Make Every Drop Count program gives you ideas about how to save water.

The goal is called **Target 155**. Target 155 means each person should use **less than** 155 litres of water each day.

Your water bill tells you how much water you use in your house each day.

You can divide that number by how many people live in your house to see if you use less than 155 litres of water each day.
Ideas about how to save water at home

If we all use less water it is good for everyone.

For example, you can

● have a shower in less time

● turn off the tap while you brush your teeth

● use the half flush on the toilet when you can

● make sure your dishwasher and washing machine are full when you use them

● use a trigger nozzle on your garden hose.
More information

For more information contact the water company in your area.

**City West Water**

Call 13 16 91.

If you need help to speak or listen call 13 36 77 then ask for 13 16 91.

If you speak a language other than English call 03 9313 8989.

**South East Water**

Call 13 18 51.

If you need help to speak or listen call 13 36 77 then ask for 13 18 51.

If you speak a language other than English call 03 9209 0130.
Yarra Valley Water
Call 1800 560 644.

If you need help to speak or listen
call 13 36 77 then ask for 1800 560 644.

If you speak a language other than English
call 03 9046 4173.
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Scope’s Communication and Inclusion Resource Centre wrote the Easy English version in March 2020.

To contact Scope call 1300 472 673 or visit www.scopeaust.org.au

To see the original contact South East Water.


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