



## Using tap water at home



Easy English

## Hard words



This book has some hard words.

The first time we write a hard word

- the word is in **blue**
  
- we write what the hard word means.

## You can get help with this book



You can get someone to help you

- read this book
  
- know what this book is about
  
- find more information.



## About this book



City West Water™

This book is written by

- City West Water



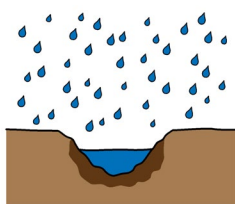
- South East Water



- Yarra Valley Water.

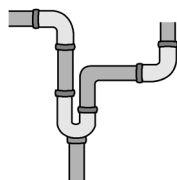
This book is about using tap water at home.

## How does your water get to your home?

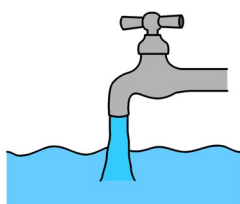


Your water

- comes from dams



- goes through pipes to get to you



- comes out of taps in your home.

## Your tap water is safe



You can use the tap water to

- drink



- have a bath



- shower



- wash your dishes or clothes

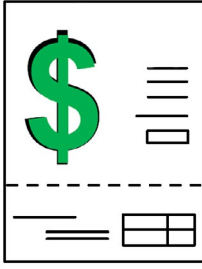


- water your garden

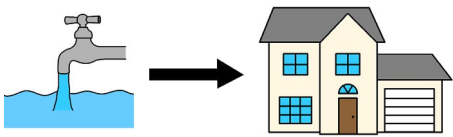


- cook.

## What do you pay for?

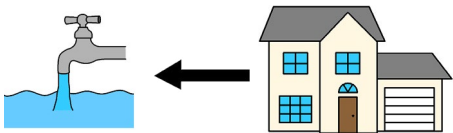


Every 3 months you get a water bill.

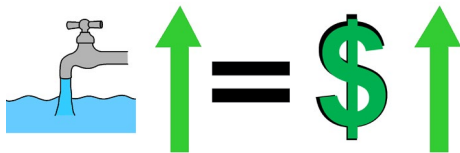


The bill is for

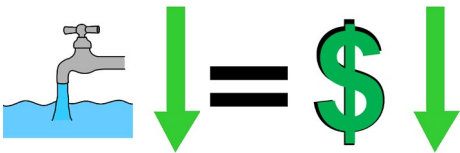
- the water we **bring** to your house



- the water we **take away** from your house.



If you use more water you will pay more.



If you use less water you will pay less.



Tap water costs less than bottled water.

## About the Make Every Drop Count program

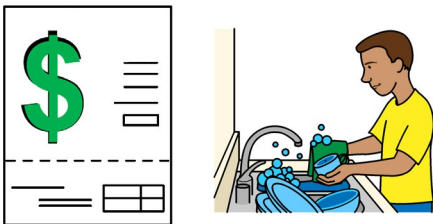


The Make Every Drop Count program gives you ideas about how to save water.



The goal is called **Target 155**.

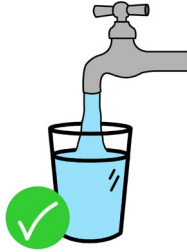
Target 155 means each person should use **less than** 155 litres of water each day.



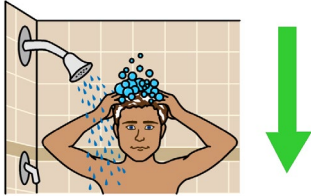
Your water bill tells you how much water you use in your house each day.

You can divide that number by how many people live in your house to see if you use less than 155 litres of water each day.

## Ideas about how to save water at home



If we all use less water it is good for everyone.



For example, you can

- have a shower in less time



- turn off the tap while you brush your teeth



- use the half flush on the toilet when you can



- make sure your dishwasher and washing machine are full when you use them



- use a trigger nozzle on your garden hose.



## More information

For more information contact the water company in your area.



City West Water™

### City West Water

Call 13 16 91.

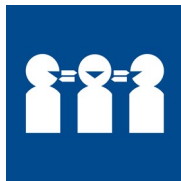
National

Relay

Service

If you need help to speak or listen

call 13 36 77 then ask for 13 16 91.



If you speak a language other than English

call 03 9313 8989.



### South East Water

Call 13 18 51.

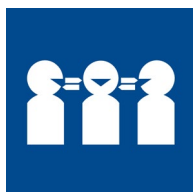
National

Relay

Service

If you need help to speak or listen

call 13 36 77 then ask for 13 18 51.



If you speak a language other than English

call 03 9209 0130.





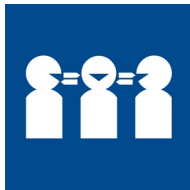
## Yarra Valley Water

Call 1800 560 644.



If you need help to speak or listen

call 13 36 77 then ask for 1800 560 644.



If you speak a language other than English

call 03 9046 4173.





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Scope's Communication and Inclusion Resource Centre wrote the Easy English version in March 2020.

To contact Scope call 1300 472 673 or visit [www.scopeaust.org.au](http://www.scopeaust.org.au)

To see the original contact South East Water.

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