

Coronavirus (COVID-19)

COVID-19 Vaccination Advice SIL customers



Customers Preparation for COVID-19 Vaccination

- People living at disability accommodation can have free COVID-19 vaccines.
- These can be accessed through their GP or a vaccination centre.
- The government plans to provide the vaccine to customers at home but dates for home vaccination has not been confirmed – Scope will tell you as soon as we know.
- Helping Customers to decide is NOT the role of staff, however staff may support you this way:

1. Staff can help you and your Substitute Decision Maker (if there is one) to have an appointment with the doctor to talk about the vaccination.
2. Staff can be a communication partner for the appointment if you want them to.
3. Staff will print a COVID-19 Consent Form and Vaccination Information for your appointment.
 - [Link to COVID-19 Vaccination Consent Form](#)

Essential Information (resourced from the Australian Department of Health)

- [Information for people with disability about COVID-19 vaccines](#)
- [Information for disability service providers about COVID-19 vaccines](#)

Accessible Resources

- Vaccination information in [Easy Read](#) and [Auslan](#)
 - [COVID-19 vaccination – Giving your consent – Easy Read](#)
 - [COVID-19 vaccination – What to expect when you have your vaccination – Easy Read](#)
 - [COVID-19 vaccination – The AstraZeneca vaccine – Easy Read](#)
 - [COVID-19 vaccination – The Pfizer vaccine – Easy Read](#)
4. Staff will check that you can look at the information and ask questions with your doctor or other people who understand the information before you complete the consent form.
 5. Staff will not provide advice but will make sure you have the access you need.
 6. Staff can take you to appointments and can help you communicate your questions but staff cannot participate in the decision-making process.

7. Staff can support you to book an appointment to get a vaccine or keep your paperwork ready for when a vaccine provider visits your home.

- ✓ If Customers have questions, they can ask:
 - health providers,
 - Substitute Decision Maker
 - personal support network like family and friends
- ✗ It is not okay for staff to advise or share in the Customers decision-making.